HERITAGE RANCH COMMUNITY MAJOR INCIDENT MANAGEMENT PLAN

August 1, 2026

1.0 PREFACE

The Heritage Ranch Community Major Incident Management Plan (PLAN) addresses the Community's response to extraordinary emergency situations associated with natural or man--made disasters where the Community is isolated from normal public service response provided for in the San Luis Obispo (SLO) County Emergency Response Plan. It does not address day-to-day emergencies.

This PLAN is not intended to supersede any jurisdictional responsibility of SLO County, or the State or Federal governments.

When this plan is utilized, the SLO County Fire Department/California Department of Forestry and Fire Protection/ (SLO County Fire Department/CAL FIRE) and the Heritage Ranch Community Services District may form a Unified Command with other entities as needed. The Heritage Ranch Owner's Association will participate in a support role to the Unified Command.

The Heritage Ranch Owner's Association (HROA) is a private Community and makes no guarantees and is subject to voluntary cooperation and availability of employees and civilians. No payment for services and no assumption of liability by civilian volunteers is implied by this document.

2.0 APPROVAL/ADOPTION

This PLAN is mutually adopted by the SLO County Fire Department/California Department of Forestry and Fire Protection (SLO County Fire Department/CAL FIRE), the Heritage Ranch Community Services District (HRCSD) and the Heritage Ranch Owners' Association (HROA) as the basis for emergency operations in the event of a major incident or disaster affecting the Community of Heritage Ranch.

The PLAN's responsibilities and authorities are effective as indicated by the signatories below.

For SLO County Fire Department/California Department of Forestry and Fire Protection:

TOM SWANSON, ASSISTANT CHIEF — 10/13/26 Date

For Heritage Ranch Community Services District:

Bill & Berly — 8/20/2026 Date

For Heritage Ranch Owners' Association:

Mary Yeppe — 9/24/26 Date

3.0 PLAN REVIEW AND UPDATE PROCESS

This PLAN will be reviewed every three (3) years. The review panel will consist of a representative from each of the signatory entities.

Any user or interested person can request a change(s), corrections(s), or a new item(s) to this PLAN, which is to be submitted to the Chairperson of the HROA Emergency Services Committee.

All requested changes, corrections or new items shall be in writing. Upon receipt of a change(s), correction(s), or new item(s), the ESC Chairperson will notify the other signatory entities of the request and schedule a meeting of the review panel. The person submitting the request will also be notified of the meeting date, time and location.

Once approved, the ESC Chairperson will see that the edits are made and forward them to all the entities holding copies of the PLAN. The person submitting the item will also be notified of the outcome.

4.0 TRAINING

4.1 Training Goals

Training should be focused on accomplishing four objectives:

- ❖ Familiarization with the PLAN
- ❖ Exercising the PLAN through annual response drills
- ❖ Promotion of agency cooperation and team concept through joint training and drills
- ❖ Evaluation of future training needs and PLAN deficiencies

4.2 Training Frequency:

A response drill utilizing all elements of the PLAN should be scheduled annually. At a minimum, it is recommended the PLAN should be reviewed by each agency and their personnel prior to a response drill. After exercising the PLAN in a response drill, any training needs discovered in the response drill, critiques and PLAN reviews will be scheduled accordingly.

5.0 CHANGE/REVISION RECORD

REVISION PAGE

DESCRIPTION	DATE
Original Document	10/18/2010
1st Revision	8/2013
2nd Revision	2/2022
3rd Revision	8/2026

6.0 DISTRIBUTION LIST (E = Electronic / HC = Hard Copy / x = Multiple of Copies)

AGENCY	NO. OF COPIES
SLO County Office of Emergency Services (OES)	E x 1
CAL FIRE - Emergency Command Center (ECC)	E x 1
SLO County Sheriff (Templeton Substation Commander)	E x 1
CAL FIRE/SLO County Fire - Battalion Chief 3413	E x 1
CAL FIRE/SLO County Fire Station #33	HC x 1
Heritage Ranch Community Services District (HRCSD)	E x 1
Heritage Village Senior Center (HVS)	HC x 1
Heritage Ranch Library	HC x 1
Heritage Ranch Owners' Association (HROA)	HC x 3
Cappy Culver Elementary School (CCES)	HC x 1
Emergency Services Committee Members	HC x 1 each

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8.0 DEFINITIONS

BRANCH DIRECTOR:
The General Managers of the HR CSD and HROA or their designee.

CHECK-IN RECORDER:
An individual located at the Support Control Center that checks in all resources and personnel who will be assisting with the incident.

EMERGENCY OPERATIONS CENTER (EOC):
The centralized command and coordination center for use during a disaster or major emergency. The Emergency Operations Center is located at the County Government Center in SLO.

INCIDENT ACTION PLAN (IAP):
When the Unified Command is established, the IAP is initially prepared at the first planning meeting, and contains general objectives reflecting the overall incident strategy, and specific action plans for the next operational period. When complete, the Incident Action Plan will have several attachments.

INCIDENT COMMAND POST (ICP):
That location at which the primary command functions are executed. The Incident Command Post for each entity will be determined by that entity based on their operational need.

INCIDENT COMMANDER (IC):
An individual who has responsibility for overall command including coordination and management of incident activities, and development, implementation, and review of strategic decisions.

SUPPORT CONTROL CENTER (SCC):
The location where HRCSD and HROA employees and civilian volunteers will report to and be assigned tasks. The Support Control Center is located at the HRCSD Office.

TEAM LEADER (TL):
An individual who is responsible for an assigned function, i.e. Temporary Shelter. HROA Team leaders report to the HROA Branch Director.

UNIFIED COMMAND (UC):
A team effort that allows all agencies with jurisdictional responsibilities for an incident to participate in the management of that incident, by developing and implementing a common set of incident objectives and strategies documented in an Incident Action Plan. If a Unified Command is established, the location of the Unified Command Post will be determined by the participating entities.

9.0 PURPOSE

The first priority of this PLAN shall be to minimize the loss of life and property.

The PLAN is intended to unify community based public agencies and the HROA to maximize resource availability in order to effectively minimize damage to life and property caused by the immediate effects of the emergency. It is intended to identify resources available from the three entities located within the Community and from the Community itself which may be used, in the absence of outside resources, to mitigate specific needs relative to responsibilities identified in the PLAN which may be outside of the normal roles of the three entities.

10.0 SCOPE

This PLAN is intended to serve as a management plan for a major incident or disaster affecting the Community of Heritage Ranch.

The PLAN applies to the personnel, equipment, facilities and other resources under the direct control of the SLO County Fire/CAL FIRE, the HRCSD, the HROA or any other agency, group, or individual who adopts a role which is consistent with an element of this PLAN.

For the HRCSD and the HROA, this PLAN applies to the area known as Heritage Ranch, specifically within the boundaries of the HRCSD and within the area served by the HROA respectively. As for SLO County Fire/CAL FIRE, it applies to the same area yet recognizes that SLO County Fire/CAL FIRE has jurisdictional responsibilities beyond the physical boundaries of Heritage Ranch. These responsibilities for SLO County Fire/CAL FIRE include fire suppression, rescue, emergency medical services, hazardous material, and command, control and coordination responsibilities for the entire Nacimiento Lake area of the Paso Robles Battalion.

When "Community" is used throughout this document, it describes the area encompassing the boundary of Heritage Ranch as identified by the SLO County Planning Department and as represented by the area served by the HROA specifically.

11.0 OBJECTIVES

The objectives of this PLAN are to:

- Provide for the protection of life and property through education, training and response.
- Identify areas of responsibility for SLO County Fire/CAL FIRE, the HRCSD and the HROA.
- Establish cooperation between entities when the plan is utilized.

11.0 OBJECTIVES, (cont.)

- ❖ Assist each entity by sharing resources as may be needed.
- ❖ Identify available resources
- ❖ Identify incident facility locations and their utilization.

The PLAN serves as a reference and training guide for new employees, current employees and members of the community. In addition, the PLAN gives background information, training goals and PLAN update procedures.

12.0 PLANNING BASIS

12.1 DESCRIPTION OF COMMUNITY

The Community of Heritage Ranch exists as an unincorporated, private development located 14 miles northwest of the City of Paso Robles, immediately adjacent to Lake Nacimiento. It consists of residential, commercial, and recreational properties with approximately 2,100 homes and a build-out potential of 2,900 total lots. Most of the development of Heritage Ranch is located within the village area, which includes approximately eighteen commercial, recreational and public buildings. The surrounding areas of Heritage Ranch consist of Tract 1910 (1-acre parcels), Tract 1063 (5-acre parcels), and Tract 20 (20-acre parcels).

Commercial facilities are located adjacent to the village area and are accessible to the public. The commercial center, the Oak Hill Shopping Center (OHSC), includes a grocery store, gas station and several small shops/offices. Public facilities consist of the SLO County Fire Station #33, Cappy Culver Elementary School (CCES), and the HRCSD Office, Maintenance Yard, and the Water Treatment Plant and Sewer Treatment Plant. The Cappy Culver Elementary School is located at the intersection of Nacimiento Lake Drive (G-14) and Heritage Loop Road next to the Oak Hill Shopping Center.

Population varies from approximately 5,000 permanent residents to over 10,000 during the peak season, holiday weekends, in the summer.

Public services are provided on site only by SLO County Fire/CAL FIRE Station #33 (fire protection and basic life support emergency medical services (EMS), without patient transport capability) and the HRCSD (water, sewer and solid waste services). Private services are provided by the HROA (code enforcement, street maintenance, parks and recreational facilities).

Law Enforcement is provided by the SLO County Sheriff's Department and the CHP handles traffic incidents. Paramedic services and ambulance transport is provided by San Luis Ambulance.

12.2 FACILITIES

INCIDENT COMMAND POST (ICP)

The Incident Command Post location for SLO County Fire/CAL FIRE will be based on operational needs. The Command Post for the Heritage Ranch Community Services District will be located at the CSD Office and the Command Post for Heritage Ranch Owners Association will also be located at the CSD Office.

If a Unified Command is established, the location of the Unified Command Post will be determined by the participating entities.

SUPPORT CONTROL CENTER (SCC)

HRCSD OFFICE (Primary)
SENIOR CENTER CONFERENCE/GAME ROOM (Secondary)

HRCSD MANAGER	- Co-locates with the SCC
HROA MANAGER	- Co-locates with the SCC
PUBLIC INFORMATION OFFICER	- Co-locates with the SCC
CHECK-IN RECORDER	- Co-locates with the SCC
HROA VOLUNTEER & EMPLOYEE STAGING	- Co-locates with the SCC
GATEHOUSE EMPOLYEES	- Report to Main Gatehouse

HRCSD EMPLOYEE STAGING - CSD Maintenance Yard

FIRE EQUIPMENT/APPARATUS STAGING

The Equipment/apparatus Staging area will be determined by SLO County Fire/CAL FIRE

CASUALTY COLLECTION POINT (CCP)

The Casualty Collection Point will be determined by SLO County Fire/CAL FIRE

HELISPOT (Landing Zone - LZ)

The Helispot/Landing Zone will be determined by SLO County Fire/CAL FIRE

TEMPORARY MORGUE

Location of a Temporary Morgue should one be needed, will be determined by the SLO County Sheriff/Coroner

TEMPORARY SHELTERS

Senior Center, Hilltop Christian Fellowship, Rec Barn

12.2 FACILITIES, (cont.)

ANIMAL CONTAINMENT

Equestrian Center (large animals)
Tennis Courts at Equestrian Park (small animals)
Dog Park at Heritage Park (small animals)

SLO COUNTY FIRE STATION #33

SLO County Fire Station #33 will be the location from which fire and other emergency resources will operate. It may also serve as the SLO County Fire/CAL FIRE Incident Command Post as determined by the SLO County Fire/CAL FIRE Incident Commander.

THE HRCSD OFFICE BUILDING

The HRCSD Office building will serve as the Support Control Center.

The location of the HRCSD Office Building is: 4870 Heritage Road

The HRCSD Office is ideal to serve as the Support Control Center for three reasons. First, it places the HROA and HRCSD staff together at the same location thereby permitting direct contact with each other and providing for a quick response to the requests of the Incident or Unified Command. Second, it is located close to SLO County Fire Station #33, the HRCSD Maintenance Yard and the Heritage Village Seniors Center allowing for a good flow of information. And third, the building is equipped with emergency power, video equipment and the internet

12.3 EMERGENCY RESPONSE KIT AND RELATED EQUIPMENT

The following equipment is located in the storage room connected to the Support Control Center (HRSCD Meeting Room):

- Emergency Response Kit (partial list)
- Small maps
- Field Operations
- Incident Command System forms
- Incident Command System position checklists
- Response guides
- Persons with special needs list
- Maps
- Writing equipment

12.4 COMMUNICATIONS

The following is a list of equipment that may be utilized as needed:

SLO COUNTY FIRE STATION #33

1 - Base Station located at Fire Station
3 - Mobile Radios located in fire engines and boat
7 - Portable Radios located in the fire engines, and boat
1 - Emergency Services Committee Portable Radio

HRCSD

Conference phone in meeting room.
1 – Emergency Services Committee Portable Radio
1 – HROA Base Station Radio in ESC Storeroom

HROA

3 - Base Stations located at the HROA Office, Main Gatehouse, North Gatehouse
15 - Portable Radios
5 - Mobile Radios
7 - Portable Radios assigned to the ESC Members

13.0 INFRASTRUCTURE/FACILITIES

13.1 VEHICULAR ACCESS/EGRESS

Access to Heritage Ranch is by Nacimiento Lake Drive (County Road G-14).

Access to the village portion of Heritage Ranch is through the Main Gatehouse located on Gateway Drive and the North Gatehouse located on Heritage Loop Road. Access to Tracts 1910, 1063 and 20 are directly off Nacimiento Lake Drive. The gates to Tracts 1910 and 1063 are maintained by the HOA and have Fire Department key boxes installed. (

Boat access to the HROA Boat Ramp is available through the main Gatehouse on Gateway Drive and the North Gatehouse located on Heritage Loop Road.

To the northeast of Heritage Ranch, Nacimiento Lake Drive (G-14) travels approximately 15 miles through hillsides, cut banks, and over an earthen dam before tying in with Highway 101 at Jolin Road. To the southeast, Nacimiento Lake Drive (G-14) travels 14 miles of hillsides and cut banks and a steep grade before reaching the City of Paso Robles.

In the event of a moderate to major earthquake, wildfire or severe winter storm, there is a very high probability that Nacimiento Lake Drive (G-14) could be impassable in both directions due to damage to the road or blockage of the road.

This would obviously cause substantial delays in receiving assistance or transporting the injured by ground and evacuating residents.

13.2 CAPPY CULVER ELEMENTARY SCHOOL (CCES)

Cappy Culver Elementary School (CCES) is located on Heritage Loop Road (approximately 2 miles south of the Nacimiento Dam), near the North Gatehouse, and is part of the San Miguel School District. The school currently has K-8 grades with a current enrollment of 260 students and a staff of 25. The hours of operation are from 07:30 to 17:00 Monday through Friday when school is in session.

The priorities for Cappy Culver Elementary School are to ensure the safety and welfare of the students and staff. The San Miguel School District currently has an earthquake plan in place. The plan calls for everyone, when safe to do so, to evacuate the school and not return inside until determined safe to do so. In event of inclement weather, shelter will need to be provided for everyone as soon as possible. (One option is school buses, if they are available). Also, transportation may need to be arranged to a safe area until parents arrive.

Cappy Culver Elementary School has two 1,000-gallon propane tanks located on the northeast side of the school that need to be checked and secured.

It is important for school staff to notify the Incident Command Post as soon as possible as to the nature and extent of injuries and damage to school facilities.

13.3 FUEL STORAGE

There are two above ground fuel tanks at the HRCSD Maintenance Yard. One is a 600-gallon tank for gasoline, and the other is a 500-gallon tank for diesel.

There are two above ground fuel tanks located at the HROA Maintenance Yard. One tank is a 500-gallon tank for gasoline. The second tank is a 250-gallon tank for diesel fuel.

There are two above ground propane tanks at the Oak Hill Shopping Center (OHSC) gas station. One is a 1,000-gallon propane tank and the other is a 100-gallon propane tank.

An earthquake of sufficient intensity could result in these tanks falling over. Ignition is a low-level possibility in the absence of a source, but it is likely that the fuel could travel to the roads and into the storm drain system.

13.4 WATER SYSTEM

The primary concern will be focused on system integrity. HRCSD personnel will inspect the Water Treatment Plant, pumping facilities, storage tanks and distribution system. If the system is intact, the HRCSD should be able to deliver water. If electrical power is out, there are dedicated backup generators at all but one of the water system sites, a small pump station that serves a handful of the 20-acre

parcels along Nacimiento Lake Drive to the south. A portable generator could be available for the last site depending on the situation.

If the pumping systems are down, the 2-million-gallon tank should have water for about one week of domestic use, assuming a nearly full tank, and could flow by gravity to most areas. Any fire suppression demand will reduce this supply. If there are broken main lines, water may still be able to flow to some areas as the broken lines could be isolated by closing valves. HRCSD may execute an emergency order to ration water under this or other circumstances.

In the event that contamination of the water supply occurs, the HRCSD will issue an order to boil water for at least five minutes before drinking or cooking.

If water is not available via the HRCSD system, arrangements will have to be made to truck in bulk drinking water.

13.5 WASTEWATER SYSTEM (Sewer)

The primary concern will be focused on the Water Resource Recovery Facility (WRRF) and collection system, including ten vital lift stations. HRCSD personnel will inspect the WRRF, lift stations, and collection system. If the system is intact, the HRCSD should be able to collect, treat, and dispose of wastewater. If electrical power is out, there are dedicated backup generators at all but two of the wastewater system sites, a small lift station that serves a handful of lots at the end of Comanche in Tract 447, and a small lift station at the Marina. A portable generator or vac-trailer could be available for the last sites depending on the situation.

If lift stations and/or collection mains fail, raw sewage will back up and spill into homes and out of manholes and clean-outs. In the event of sewage spills into homes, those homes must be temporarily vacated until relief can be provided.

If normal delivery of potable water supply is completely out of commission, then the wastewater system will likewise become completely out of commission since it takes water to flush wastes. In this event, arrangements will be made to bring portable toilets into numerous locations.

13.6 ELECTRICAL POWER FAILURE

A semi-permanent generator is set up to provide power within thirty minutes of notice at the HRCSD Office and Maintenance Yard. This will allow use of the HRCSD Office as the Support Control Center and the Maintenance Yard for equipment and operations staging. HRCSD has backup generators for the water and wastewater systems as described in the sections above.

The SLO County Fire Station #33 has emergency power.

Both the Main Gatehouse and the North Gatehouse have portable generators.

13.7 OAK HILL SHOPPING CENTER (OHSC)

The OHSC is located on Heritage Loop Road adjacent to Nacimiento Lake Drive near the North Gatehouse. On site is a 25,000 square foot grocery store, retail shops and a gas station.

These facilities will become very important to the Community in the event that Nacimiento Lake Drive (G-14) becomes impassable from Paso Robles and from the north. The main building has fire sprinklers that could become damaged during a major earthquake and could flood the building. The main building has emergency power backup. The gas station does not have emergency power backup which could eliminate this source of fuel for vehicles.

13.8 HAZARDOUS MATERIALS / WASTES

There are other hazardous materials or hazardous wastes located at the HRCSD Water Treatment Plant and the HRCSD Wastewater Treatment Plant as identified in CALIFORNIA ENVIRONMENTAL REPORTING SYSTEM (CERS), CONSOLIDATED EMERGENCY RESPONSE / CONTINGENCY PLAN. There is a Household Hazardous Waste collection facility located on HRCSD Wastewater Treatment Plant property at 4870 Heritage Road next to CalFire Station 33**.**

14.0 PLAN ACTIVATION

14.1 WILDFIRE AND WINTER STORMS

This PLAN may be initiated by the SLO County Fire/CAL FIRE Incident Commander, after consulting with the General Managers (or their designee) from the HRCSD and HROA when a wildfire or winter storm is affecting the Community and has the potential to cause serious damage. When activated, the SLO County Fire/CAL FIRE Incident Commander along with the General Manager (or next in command) from HRCSD may transition to a Unified Command and the General Manager (or next in command) from HROA will become the HROA Manager and support the Unified Command as needed.

A wildfire or winter storm may only require certain elements of this PLAN to be activated.

14.2 EARTHQUAKES

This PLAN may be initiated by the SLO County Fire/CAL FIRE Station Incident Commander, after consulting with the General Managers (or their designee). from the HRCSD and HROA when an earthquake affected the Community. When activated, the SLO County Fire/Cal Fire Incident Commander along with the General Manager (or next in command) from HRCSD may transition to a Unified Command and the General Manager (or their designee) from HROA will become the HROA Branch Director and support the Unified Command.

The earthquake itself is an event that alerts the public and local agencies. The earthquake's ground motion can range from no damage to heavy damage, thereby affecting the extent and length of time the PLAN may be utilized. The

focal point for reporting initial earthquake damage is the Emergency Command Center located in SLO County.

Upon feeling an earthquake, SLO County Fire Station #33, HRCSD and HROA personnel shall attempt to confirm if any damage has occurred in their areas of responsibility, to what level the damage has occurred, and proceed with the PLAN activation as necessary. Notification to the CAL FIRE Emergency Command Center should not be delayed.

15.0 EMPLOYEE REPORTING FOR WORK AFTER EARTHQUAKES

CAL FIRE employees will follow their agency's protocols regarding returning to duty and reporting location

HROA employees (if available) should report as follows:

- Code Enforcement - Report to the Support Control Center
- Gatehouse employees - Report to the Main Gatehouse
- Maintenance employees - Report to the Support Control Center
- Administrative employees and Board Members - Report to the Support Control Center
- Other HROA employees - Report to the Support Control Center

HRCSD operations employees are to report to the HRCSD Maintenance Yard, and HRCSD administration employees are to report to the HRCSD Office.

If individuals do not respond and notifications are to be made, it will be the responsibility of each agency to notify their personnel. Notifications would most likely be made in person or by telephone if they are working. It should be anticipated that the phone system will not be in service initially.

16.0 HERITAGE RANCH COMMUNITY SERVICES DISTRICT

The HRCSD will be responsible for the following primary functional assignments:

1. Set up the Support Control Center (SCC) at HRCSD Office
2. Participate in Unified Command (UC), if one is established
3. Water
4. Sewer
5. Solid Waste

Depending on the type and severity of the incident, HRCSD personnel may be incommunicado with their families for up to several days. This Section is, therefore, written accordingly. Please think through, and prepare your family for such a situation now, before it happens.

A. If necessary, qualified personnel shall hook up the standby generator to the Support Control Center.

B. Open up the HRCSD Office for use as the Support Control Center.

C. Fuel and check all rolling stock for pending assignments.

D. Move all rolling stock out and away from buildings at least fifty feet (for earthquake threat).

E. Initiate standby power to sewer lift stations and water pump stations using portable generators**.**

F. If HRCSD personnel must leave, they need to leave their name and location and the time they will return with the Support Control Center, preferably with the HRCSD representative.

Early situation analysis will help the Unified Command determine the scope of the emergency and allow them to report that to the SLO County Emergency Operations Center. The more information HRCSD provides, the sooner help will arrive. Therefore, when en route to your predetermined reporting location, observe the area for damage and report it to the HRCSD Branch Director upon arrival to the Support Control Center.

16.1 WATER and SEWER

I. RESPONSIBILITIES**:**

A. Maintain water supply for drinking and fire suppression:

1. Inspect pumping, treatment, storage and distribution systems for damage and make all necessary repairs ASAP
2. Advise the Incident Commander regarding the status of the systems and the amount of storage on hand
3. Provide emergency power

B. Maintain Sewer System:
    1. Inspect collection, pumping and treatment facilities for damage
    2. Advise the Incident Commander regarding the status of said systems
    3. Provide emergency power
C. Maintain Solid Waste Services:
    1. Coordinate with solid waste contractor (San Miguel Garbage Company)

II. SCENARIOS – ASSESSMENTS OF FOLLOWING:
A. Water
B. Sewer
C. Solid Waste

III. RESOURCES:
A. HRCSD
    1. San Miguel Garbage Company
B. SLO County Fire/CAL FIRE Station #33
    1. On Duty Staffing
    2. In-Service Equipment
C. HROA
D. Civilian Volunteers and/or CERT members

IV. PROCEDURES:
A. Initial communication responsibilities will remain with the Incident Commander
B. Communication with the Public Information Officer to be established
C. External command communications to be established
D. Communications equipment collection and inventory
E. Radio equipment assignment to the Situation Unit and the Incident Commander
F. Tactical, command and support frequencies established
G. SLO County Fire/CAL FIRE Station #33, HRCSD, HROA, and the Incident Command Post and the Support Control Center communications established
H. Unit log and message form started
I. Communications control established

17.0 SAN LUIS OBISPO COUNTY FIRE DEPARTMENT/CAL FIRE

San Luis Obispo County Fire Department responds to emergencies and other requests for assistance, plans for and takes action to prevent emergencies and to reduce their impact, coordinates regional emergency response efforts, and educates the communities it serves. CAL FIRE, a California state agency, functions as the County Fire Department under a contract with the County of San Luis Obispo and has done so since 1930.

San Luis Obispo County Fire Station 33 serves the community of Heritage Ranch. In addition, Station 33 also serves the greater Lake Nacimiento area including Oak Shores and the communities on the west side of Lake Nacimiento.

9-1-1 calls are dispatched by the Cal Fire County Emergency Command Center (ECC) in Templeton. Depending on the type of incident, a predetermined amount of emergency resources (fire apparatus, ambulances, etc.) are dispatched. The ECC maintains “command” of the incident until the first resource arrives at the scene and assumes command.

Every incident has an Incident Commander (IC), the person responsible for managing the entire response effort. Often, the IC is the first San Luis Obispo County Fire/CAL FIRE engine company officer. From the start, they assess the situation, set objectives, request additional resources, and make firefighters and public safety a top priority. This is what happens when Station 33 personnel and equipment are dispatched to a single incident.

During times where an event like a disastrous earthquake occurs, multiple 9-1-1 calls for service in each area like Heritage Ranch and even regionally will take place. The ECC will prioritize calls for service and dispatch available resources accordingly. The system can easily be overwhelmed, and additional help may have to come from outside of the area.

When multiple incidents occur from a disaster, the IC may be responsible for a regional area. In that case, the Incident Command System allows this area to be divided into geographic areas and a qualified officer becomes responsible for that area and reports to the IC. This may very well be the case here at Heritage Ranch when multiple 9-1-1 calls for service are received by the ECC. The Station 33 engine company will be dispatched to the first incident and take command of that incident. All other incidents will be handled by resources coming from outside Heritage Ranch. The IC of the overall response to multiple incidents will more than likely not be located here at Heritage Ranch but there will be a qualified officer assigned by and reporting to the IC for the area.

When the PLAN is utilized, San Luis Obispo County Fire/CAL FIRE is responsible for:

1. Rescue
2. Fire Control
3. Emergency Medical Services
4. Hazardous Materials
5. Damage Assessment
6. Communications
7. Public Information
8. Supervise CERT members

18.0 HERITAGE RANCH OWNERS ASSOCIATION

During an incident that would require activation of this PLAN, the HROA would be responsible for the following functional assignments as staffing levels and community volunteers are available:

1. Compliance – Controlling access to the Ranch
2. Public Information – Keeping the community informed on the situation
3. Assessing amenities – Assess HOA amenities for continued use utilizing SLO County Building Inspectors as needed
4. Volunteer Management – Utilizing employees and members of the community to perform tasks related to the incident
5. Temporary Shelter – Providing shelter for community members displaced by the incident until an evacuation center is established by SLO County OES and the American Red Cross
6. Debris removal on HROA property/common areas
7. Coordinating with SLO County Fire/CAL FIRE and the HRCSD and supporting the Unified Command if one is established

The first responsibility of each HROA employee and community member will be to his/her family:

A. Conduct welfare check of family and residence
B. Check on propane, electrical and water
C. Treat/Transport injured family members
D. Ensure adequate food and water
    1. Minimum 3-day supply of non-perishable food and 3 gallons of water per person
E. Check on your neighbors
F. Once the welfare of the HROA employee's family members has been assured, each employee or member of the community, if available and wish to help, should report to their designated locations listed below.

When this PLAN is activated, employees and civilian volunteers will report to the following locations by functional assignment:

1. Administrative Staff – Report to the Support Control Center
2. Gatehouse Personnel – Report to the Main Gatehouse
3. Compliance – Report to the Support Control Center
4. Maintenance Personnel – Report to the Support Control Center
5. Other HROA Personnel – Report to the Support Control Center
6. Members of the community – Report to the Support Control Center

HROA Branch Director will assign Team Leaders as follows:

1. Public Information Team Leader
2. Compliance Team Leader
3. Maintenance Team Leader
4. Volunteer Team Leader
    a. Check-in Recorder and Staging Manager

5. Temporary Shelter Team Leader

The following are brief descriptions of each position:

HROA Branch Director

- This position would be filled by the HROA General Manager, a member of the Board of Directors or a Member of the HOA as assigned by the HROA General Manager or the Board of Directors.
- Manages all functional responsibilities of the HROA Branch identified in the PLAN.
- Established communication with the Incident Commanders of SLO County Fire/CAL FIRE and the HR Community Services District. Supports the Unified Command if one is established.
- Appoints Team Leaders.
- Identify areas that need to be addressed because of the incident and develop and implement a plan to address those areas/issues.

HROA Information Team Leader

- Keeps members of the community informed on current situations.
- Works closely with the Public Information Officers from SLO County Fire/CAL FIRE and the HR Community Services District to ensure accurate information is disseminated.
- Posts updated information at the following locations:
    - Support Control Center
    - Main Gate House
    - North Gate House
    - Oak Hills Market
    - Temporary Shelter

Compliance Team Leader

- Control Access to the Ranch when entry gates are not functioning.
- Assists Maintenance in securing common areas and facilities as needed.
- Assist Law Enforcement agencies with traffic control and evacuations as requested.
- Utilize equestrian members to secure and protect any animal that has been injured or is in danger of injury if left unattended.

Maintenance Team Leader

- Directs all operations required to inspect, remove hazards and secure all common areas and facilities.
- Have the Rec Barn inspected by the SLO County Building Department for suitability as a Temporary Shelter.

Volunteer Team Leader

- Utilizing employees and community volunteers who have offered their assistance to (1) establish a Temporary Shelter for use by individuals displaced due to the incident until the SLO County Office of Emergency Services and the American Red Cross can establish an Evacuation Center; (2) provide transportation to the Temporary Shelter for those with no transportation; (3) assist HROA Maintenance as requested; and (4) assist SLO County Fire/CAL FIRE and the HR CSD as requested.
- Supervise the Check-in Recorder
- Supervise the Staging Manager

Temporary Shelter Unit Leader

- Supervises the operations of the Temporary Shelter until the SLO County Office of Emergency Services and the American Red Cross can establish an Evacuation Center.
- Locations suitable for a temporary shelter here on the Ranch are the (1) Senior Center, (2) Hilltop Christian Fellowship and (3) Rec Barn.

Early situation analysis will help the initial Incident Commander and Unified Command determine the scope of the emergency and allow them to report that to the SLO County Emergency Operations Center. The more information HROA provides, the sooner help will arrive. Therefore, when enroute to your predetermined reporting location, observe the area for damage and report it to the HROA Branch Director upon arrival to the Support Control Center.

APPENDIX A

Reverse 91 1 / AlertSLO

Emergency Telephonic Notification Systems

The County of San Luis Obispo has multiple public alert and notification systems that can be used to provide emergency information and instructions. Two of these systems,
Reverse 911 and AlertSLO, require the public to register their devices to receive emergency information. Following registration, these systems can be used to provide emergency information to your cell, landline, or email based on your preferences and the geographic area or address you selected.

Reverse 911 is a system used to provide emergency information regarding law enforcement or security related events, including evacuations and shelter in place. Reverse 911 messages are sent to landlines (automatically in the system) and cell phones (if registered) providing emergency information and instructions. This system is primarily used to provide urgent security or protective action orders.

AlertSLO is a new system that will provide important information, such as severe weather, major highway closures, planned power outages, or other emergency related information. Although this system will also be utilized if protective action orders and warnings are issued, the system will focus on lower-level emergency related information. These messages are sent by the Office of Emergency Services to registered devices, cell phones, or email alerting them of important emergency-related information. User can select the type of information they want to be notified of when they sign up. If AlertSLO is sent as a voice call, the number will come from 1-833-419-3463.

The County of San Luis Obispo also utilizes other alert and notification systems including the Emergency Alert System, the Early Warning System sirens, and Wireless Emergency Alerts (WEA). These system are used to provide protective action orders in conjunction with the systems mentioned above, but do not require registration. More information on all of the County's alert and notification systems can be found on the San Luis Obispo County Office of Emergency Service's website.

Reverse 911

Public Alert and Notification

Reverse 911 provides emergency officials the ability to send a recorded emergency message to San Luis Obispo County residents and businesses. It can be utilized for emergencies where public health and safety is a concern such as evacuation orders, missing person notifications, and much more.

To increase the effectiveness of the system, residents are encouraged to register their wireless devices, digital or VoIP phones, as only conventional (hard/land line) phone lines are automatically entered into the system.

To learn more, or to register your wireless device visit:
www.slosheriff.org/reverse_911.php

For Questions Contact SLO County OES:
(805)781-5011

If you are unable to register your wireless device at the web address listed above, fill out the information below and return to : →

Office of Emergency Services
County of San Luis Obispo
County Government Center
1055 Monterey St, Room D430
San Luis Obispo, CA 93408-1003

Name: _____

Address: _____

City: _____ Zip: _____

Primary Phone: _____ Secondary Phone: _____

Cell Phone: _____ Email: _____

San Luis Obispo County Evacuation Zones

San Luis Obispo County has established pre-established evacuation zones to help first responders and the public quickly identify evacuation areas during large-scale emergencies www.readyslo.org+l. These zones are used for Evacuation
Warnings and Evacuation Orders in events such as wildfires, floods, or other major hazards.

What They Are

- Evacuation Zones: Six-digit identifiers (e.g., SLC-OOI) that define specific evacuation areas for all emergencies except those at Diablo Canyon Power Plant www.readyslo.org.
- Protective Action Zones (PAZs): Only for emergencies at Diablo Canyon; numbered PAZ 1-12 cover the surrounding area www.readyslo.org.
- Every address in SLO County has an evacuation zone; PAZs apply only to those in the Diablo Canyon Emergency Planning Zone.

How to Find Your Zone

1. Use the county's "Know Your Evacuation Zone" map tool on ReadySLO.org www.readyslo.org.
2. Enter your address in the search box or click on the map.
3. The first result shows your PAZ (if applicable), and the second shows your evacuation zone.
4. You can also use the Find My PAZ/Evacuation Zone App via the ArcGlS link slocooes.maps.arcgis.com.

Why It Matters

- Faster response: First responders can prioritize and direct evacuations more efficiently firesafeslo.org.
- Clear communication: Authorities will use Wireless Emergency Alerts, Reverse 91 1 , and other channels to notify residents in your zone www.readyslo.org+l .
- Preparedness: Knowing your zone in advance helps you act quickly and safely during an emergency.

Tips for Residents

- Write down your zone name and post it in an accessible place www.readyslo.org.
- Review evacuation routes and safe exits for your area before an emergency firesafeslo.org.
- Sign up for alerts via AlertSLO.org or Reverse 911 to get location-specific notifications firesafeslo.org.

For the most accurate and up-to-date information, visit the ReadySLO Evacuation Zones page or the county's official emergency site.

HERITAGE RANCH
OUR COMMUNITY OUR HOME

BE PREPARED. BE INFORMED. STAY SAFE.

KNOW YOUR ZONE.
PROTECT YOUR HOME.
PROTECT YOUR COMMUNITY.

In the event of a wildfire, flood, or other emergency, knowing your Evacuation or Protective Action Zone can save lives.

HOW TO FIND YOUR ZONE

1. VISIT THE WEBSITE
Go to the ReadySLO website https://www.readyslo.org/prepare/evacuation-zones-protective-action-zones/

2. SEARCH YOUR ADDRESS
Enter your address to find your Evacuation or Protective Action Zone

3. KNOW YOUR ZONE
Write it down, share it with your family, and keep it handy in case of emergency.

EXAMPLE: SAN LUIS OBISPO COUNTY ZONES

BE READY. BE INFORMED. TAKE ACTION.

MAKE A PLAN
Know your routes and meeting locations.

BUILD A KIT
Have supplies ready for at least 72 hours.

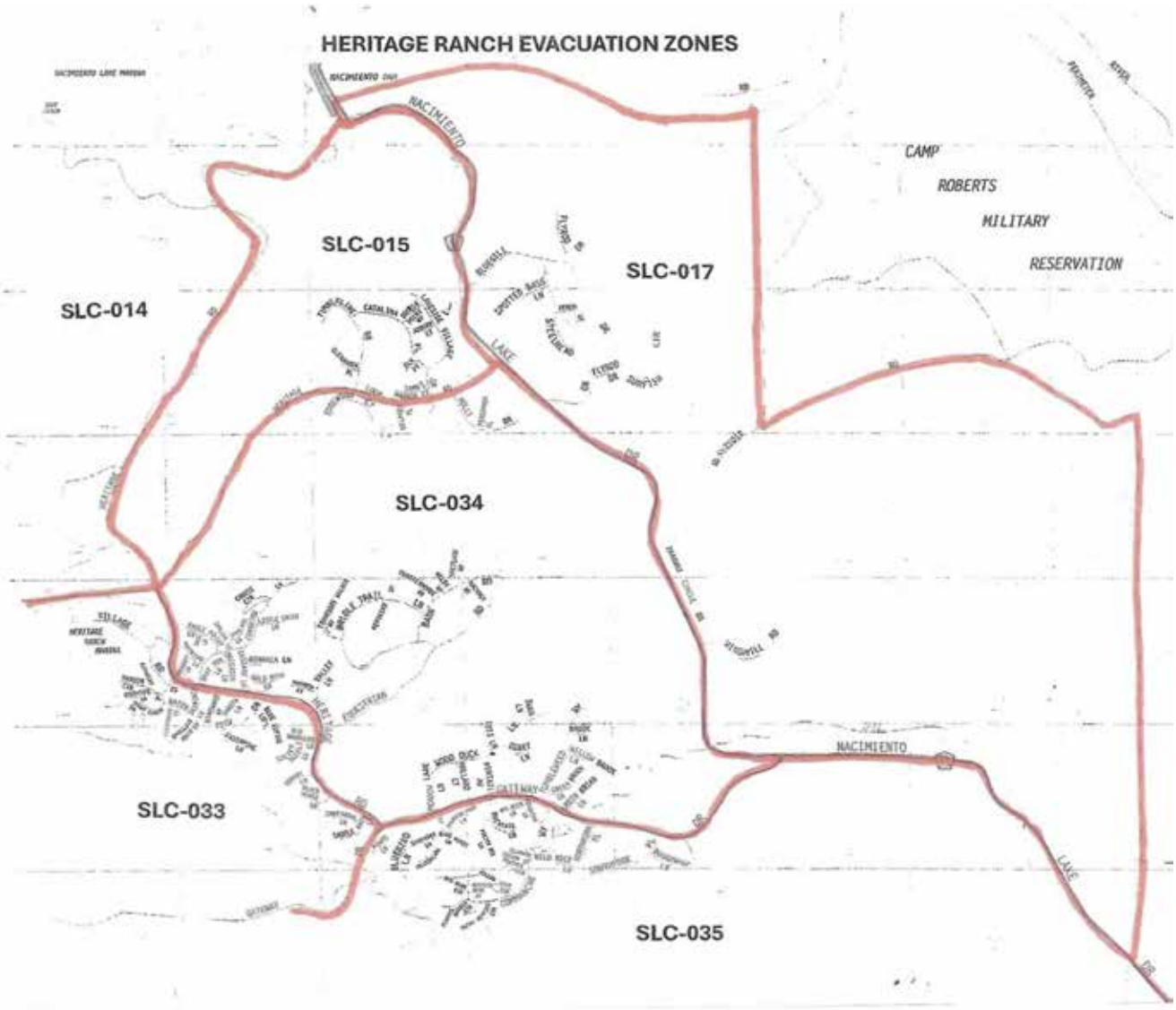
STAY ALERT
Sign up for SLO County emergency alerts.

CHECK ON NEIGHBORS
Look out for one another, especially seniors.

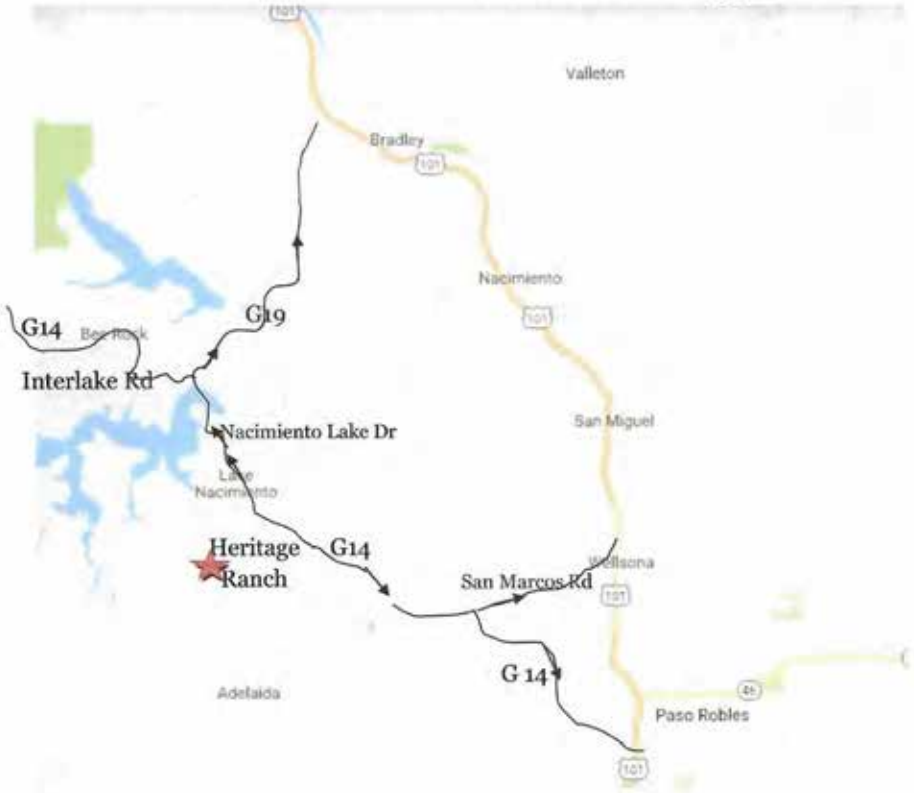
KNOW YOUR ZONE
It's the first step to staying safe.

Together, we make ♥ our community stronger.

FOR EMERGENCIES, CALL 911
For more information, visit ReadySLO.org


HERITAGE RANCH EVACUATION ZONES
NACIMIENTO
CAMP
ROBERTS
MILITARY
RESERVATION
SLC-014
SLC-015
SLC-017
SLC-034
SLC-033
SLC-035
LAKE
NACIMIENTO

Evacuation Routes from Heritage Ranch



North to Highway 101

- Exit Gateway Dr. or Loop Road
- Left on Nacimiento Lake Road (G14)
- At approx 2.5 miles keep right and continue on G19 for 10 miles to Highway 101

South to Paso Robles

- Exit Gateway Dr or Loop Road
- Right on Nacimiento Lake Road (G14)
- Turn left at Chimney Rock and continue on G14
- 7 miles to Paso Robles
- Alternate route to 101 G14 to San Marcos Rd

SAN LUIS OBISPO COUNTY EVACUATION TERMINOLOGY

The Law

California law authorizes officers to restrict access to any area where a menace to public health or safety exists due to a calamity such as flood, storm, fire, earthquake, explosion, accident or other disaster. Any unauthorized person who willfully or knowingly enters an area closed... and who willfully remains within the area after receiving notice to evacuate or leave shall be guilty of a misdemeanor.
(Penal Code 409.5 a, b and c)

In CA, residents can legally remain in their home following an Evacuation Warning or Order.

Authorities can prohibit the public from entering an Evacuated or Closed Area, including to reach their home.

Authorities can enforce a closure of an area or road.
Media is exempt from these regulations

Evacuation Warning:

Definition: Alerting of community members in a defined area of a potential threat to life and property from an emergency incident.

Usage: Generally issued when the potential or actual threat is more than 2 hours away. Subgroups such as special needs individuals may be issued an Evacuation Order at this level.

Evacuation Order:

Definition: Movement of community members out of a defined area due to an immediate threat to life and property from an emergency incident.

Usage: Issued when there is a potential or actual threat to civilian population within 1 to 2 hours or when it is necessary to protect civilians due to an immediate threat.

Shelter In Place:

Definition: Directing community members to stay secured inside their current location.

Usage: If a situation does not allow for evacuation or when evacuation could cause a higher potential for loss of life.

Safe Point: (i.e. Tsunami Safe Point)

Definition: Temporary area to hold or stage evacuees until emergency passes or until a shelter can be established.

Usaqe: To be designated OUTSIDE of affected area. Not intended to be a location for obtain shelter. Typically used in the interim while shelters are established or threat passes.

Safe Refuge Area:

Definition: A temporary safe location to hold emergency workers, or possibly evacuees until evacuation is possible.

Usage: Normally a safe refuge area is WITHIN the affected area/inundation zone. For instance a multi-story building in a tsunami inundation area.

Closure:

Definition: Prohibiting usage or occupancy of a defined area such as a park, beach, or road due to a potential or actual threat to public health and/or safety.

Usage: When an incident affects a defined area and large-scale evacuation is not necessary. When public officials want to limit recreating public in the case of a potential emergency.

Levels of Closure Closures can be broken into subcategories depending on the threat:

Level 1- Closed to all traffic except residents. May require escorts

Level 2- Closed to all traffic except critical incident resources

Level 3- Closed to all traffic except FD and LE

Level 4- Closed to all traffic including FD and LE

Repopulation:

Definition: The return of community members to a previously evacuated area for unrestricted use. Only after threat has been mitigated, infrastructure and utilities are secured, and emergency services have approved of the return.

Reentry:

Definition: The temporary reentry of community members for a designated time to an evacuated area. i.e. to feed livestock in a potentially contaminated or at risk area.

Relocation:

Definition: The long-term or permanent relocation of community members who previously lived in an affected area.

TipsTo Ensure a Successful Evacuation

Use common terminology.

Keep affected jurisdictions and agencies informed.

Ensure prompt and succinct public notifications and information.

- Create an evacuation and repopulation plan early.

Ensure all emergency workers are informed on any evacuation decisions; Evacuation Order, Warning, Level of Closure, and what they have the right to enforce.

Ensure a coordinated repopulation, keeping in mind the public and emergency response needs.

APPENDIX B

HERITAGE RANCH EQUESTRIAN EMERGENCY EVACUATION PLAN

Evacuate horses when the County issues an evacuation WARNING. Sign up for emergency evacuation texts or emails from Monterey and San Luis Obispo counties if you want the latest notifications.

The evacuation plan will be posted on the HR Horse Owners (HRHO) Facebook page at https://www.facebook.com/groups/348075289579289/files and in the hay barn. Please call or text Doreen Marty at 805-698-8003, Denise Revell at 303-507-9560 or Dave Fretwell at 703-606-0865 if you see or hear of a fire endangering Heritage Ranch. They will call, text or send a group email to advise horse owners to evacuate. They will also post the advisory on the HRHO Facebook page.

Pre-register your horse with HEET if you have no trailer, don't have trailer space for all your horses or may be unavailable. The free registration form is available on their website at http://www.sloheet.net. Call Kathy Hustace, the North County Representative at 805-459-6436 to have your horses evacuated.

To be adequately prepared to evacuate, keep these items available:

- Your corral #, name, telephone number and veterinarian's name and telephone number.
- Horse's medications, supplements and basic first aid kit.
- 3 days food and water for your horse. A hose can drink 12 to 20 gallons of water per day. The facilities we will evacuate to will also have water.
- Place your horse's Coggins tests, veterinary papers, identification photographs, and vital information – such as medical history, allergies and emergency telephone numbers (veterinarian, family members, etc.) in a watertight envelope. Store the envelope with your other papers in a safe place what will be easy for you to access, so you can take them with you when you and your horses evacuate.
- Photos of you and your horses. You will need to show some kind of proof of ownership in order to pick up your horse when the emergency is over.
- Permanent identifiers of your horse such as brands, tattoos and microchips.
- Temporary identifiers with your telephone number and name such as livestock crayons, washable paint, hoof etchings, luggage tag braided into mane, pastern brands, fetlock bands and zip ties.
- Extra halters and lead ropes. On each halter attach a tag or write with a sharpie your name and phone number.
- Working flashlight and batteries.
- We are responsible for feeding and watering our horses. Bring water buckets.

Your truck and trailer should be full of gas and well maintained before you make an attempt to leave.

Know your way out of Heritage Ranch depending on the reason for evacuation. Have maps in all rigs, even though you have so many great GPS tools on your phone. In an emergency cell towers may go down.

Share your evacuation plans with friends and neighbors. Your disaster plan should be in writing, and your neighbors and extended family should have a copy.

Post detailed instructions in several places – including your tack room and your horse trailer – ot ensure emergency workers can see them in case you are not able to evacuate your horses yourself.

It is important that your horses are comfortable being loaded onto a trailer. If your horses are unaccustomed to being loaded onto a trailer, practice the procedure so they become used to it.

Bring the horse trailers in near the guest stalls to the dirt roads, leave adequate space between the trailers to load and exit at the other end of the equestrian center.

Call the destination to let them know you are on your way and the route you plan to take.

Our horses may be taken to the following sites:

Loftus Ranch Arena (aka Warner Arena)
3965 Buena Vista Drive
Paso Robles, CA

Call **Courtney Warner** at **805-610-2999** and let her know how many horses are coming. She has 80 acres with open stalls and pastures.

Midstate Fairground (Paso Robles Event Center)
2198 Riverside Avenue
Paso Robles, CA

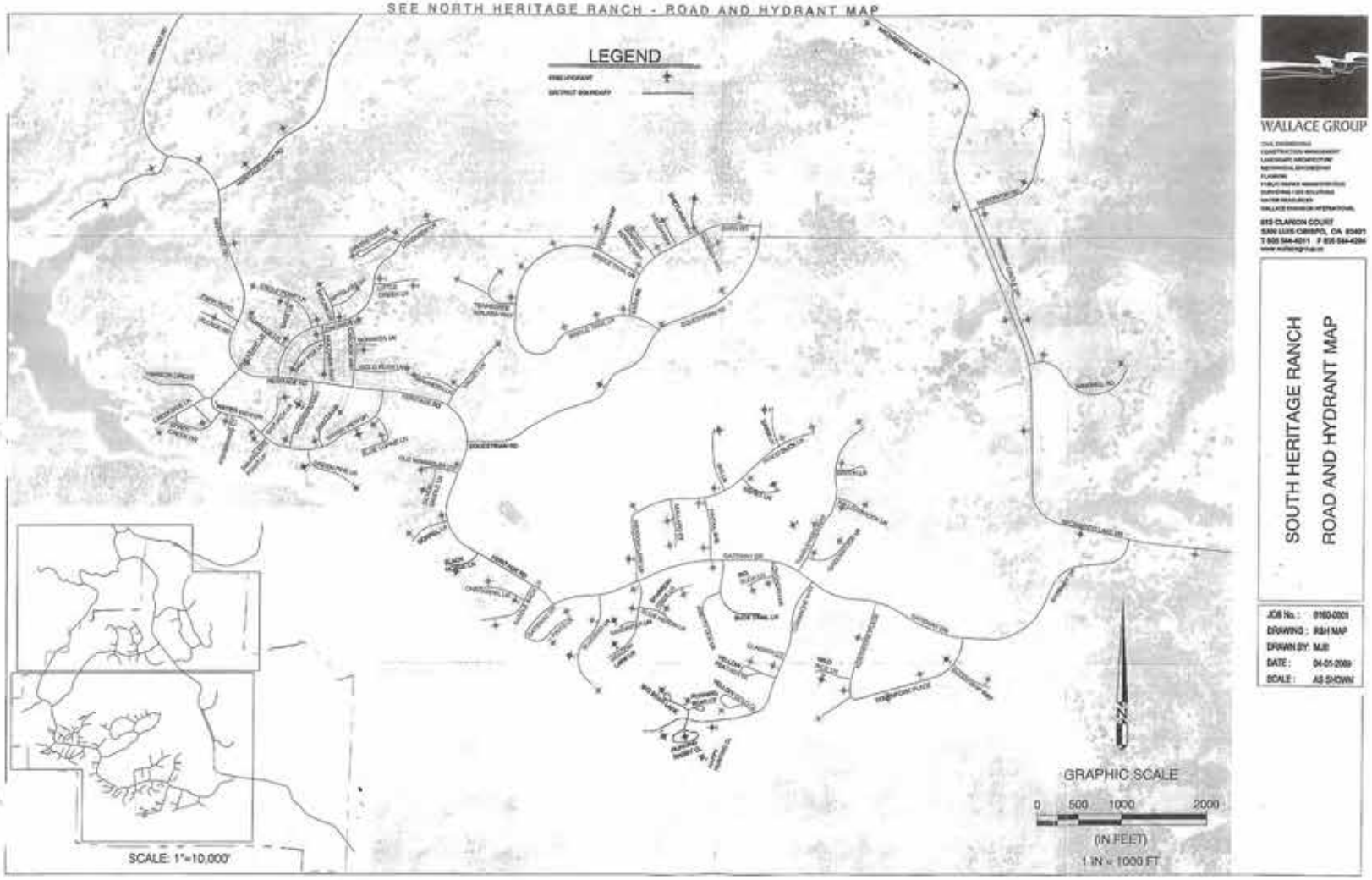
Call **Chico Cerda** at **805-712-9005** and let him know how many horses are coming. He will open the fairgrounds, have someone meet us and show us the stalls. There are pens and stalls.

Paso Robles Horse Park
3801 Hughes Parkway
Paso Robles, CA

Call or text **Amanda** at **805-369-1338** and let her know how many horses you are bringing. She will have the facility ready in 30 minutes and has 40 to 250 stalls.

If you must leave your horses, put them in the outdoor arena, turnout paddocks or round pen with a leather breakaway halter and food and water for three days. Horses may also shelter in place in corrals with no nearby flammable trees, sheds or brush. **Do not** rely on automatic watering systems.

APPENDIX C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LEGEND
FIRE HYDRANT
DISTRICT BOUNDARY
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GRAPHIC SCALE
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(IN FEET)
1 IN = 1000 FT
WALLACE GROUP
SOUTH HERITAGE RANCH
ROAD AND HYDRANT MAP
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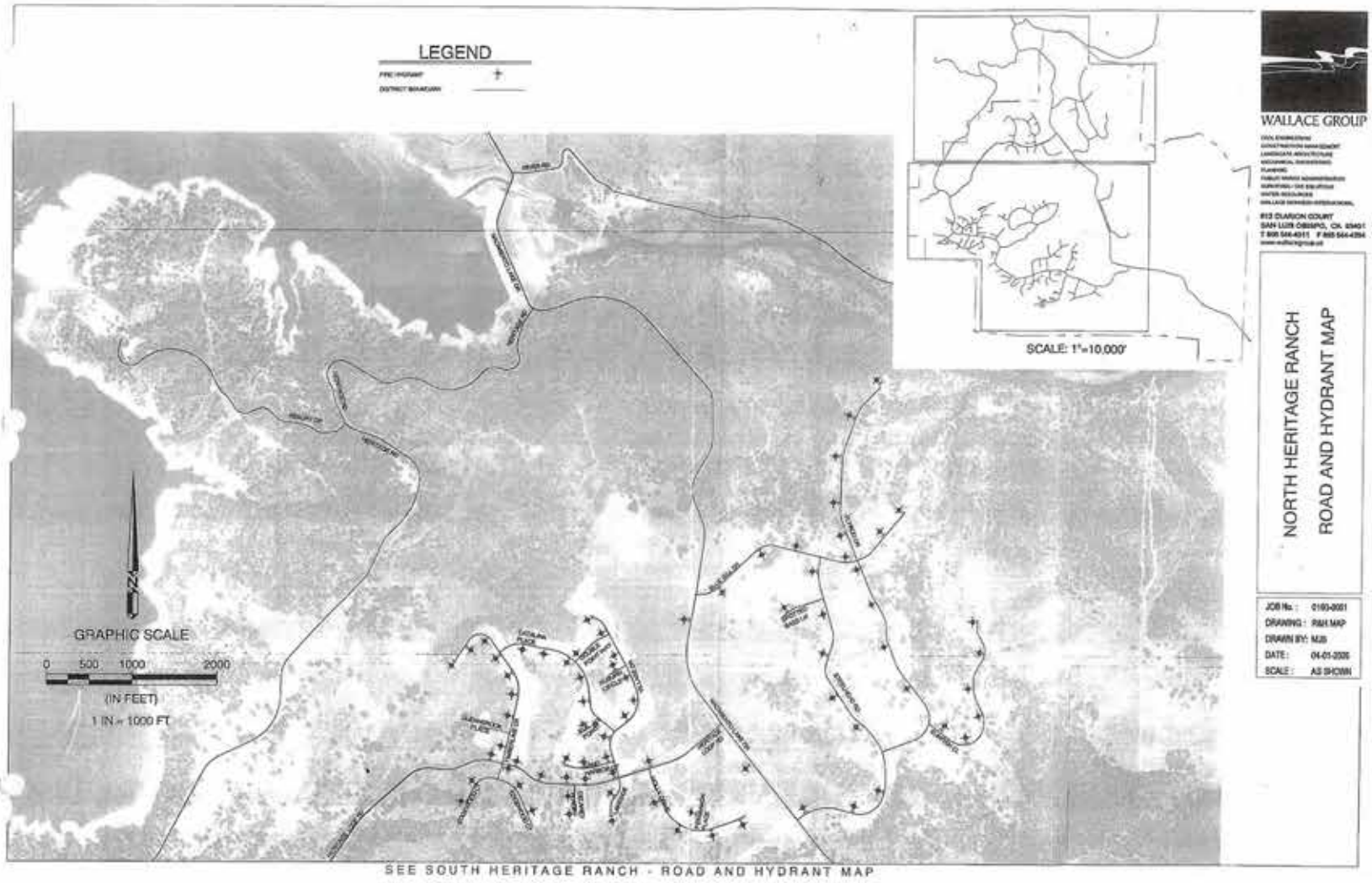
LEGEND
SCALE: 1"=10,000'
WALLACE GROUP
NORTH HERITAGE RANCH
ROAD AND HYDRANT MAP
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DRAWN BY: MJB
DATE : 04-01-2005
SCALE : AS SHOWN
GRAPHIC SCALE
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(IN FEET)
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SEE SOUTH HERITAGE RANCH - ROAD AND HYDRANT MAP