

Heritage Ranch Owners' Association

3945 Heritage Road
Lake Nacimiento
Paso Robles, CA 93446



*Plan
Prepare
Inform*

805-238-9641
805-238-3430 FAX

Emergency Services Committee
Working together for a safer community.

Welfare Check of Residents with Special Needs

As with every community there is a portion of our residents that may have special health care needs or impaired mobility.

To provide for the needs of these residents during a major emergency or disaster, the Emergency Services Committee has compiled a list of residents with special needs who have registered with us as needing a "Welfare Check" during a major emergency or disaster.

The ESC has developed a formal workbook with specific protocols and procedures for HROA, CSD, and ESC volunteers to conduct a Welfare Check. This would only be done in the event of a major incident and upon activation of the Heritage Ranch Community Major Incident Response Plan.

The Welfare Check workbook contains a listing of all residents who have applied and registered. The residents are segregated into tracts with the location showing both Lot and Tract numbers, and physical address. Contact information is provided with phone numbers and emergency contact information of a family member for an alternate contact. Each tract has its own separate map with Lot and Tract numbers and displays street layout and orientation. When the HR MIRP is activated and the Welfare Check is implemented, a Welfare Check Group Supervisor will be named and staffed to control operations. All Welfare Checks will be documented as to time, place, results, and actions on the Assignment Tracking Log, CERT Form #3. All CERT Forms #3 will be returned to the Welfare Check Group Supervisor who will complete and maintain a Unit Log, ICS form 214 for the Welfare Check Group and document all checks and actions for a permanent record for HROA, the Incident Commander and Law Enforcement.

The "Welfare Check" system is used by most cities, counties, and utility companies to insure that those with special needs are not left behind in unsafe conditions and/or unable to comply with evacuation orders.

The HR MIRP provides that when necessary, emergency shelters can be established at the HR Rec Barn and the Living Waters Church. The scope and magnitude of any disaster will dictate further actions as decided by the Unified Command of Cal Fire, HR-CSD, and HROA.

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